



Please ensure you fully read the *Terms & Conditions* **before** placing your order

Deposit

Your order will only be booked once the deposit has been paid. Please note that your deposit is your acceptance to these terms and conditions. Deposits are required at the time the product is requested. The deposit will be 50% of the total balance of your order.* Final payment must be paid two weeks before completion for all delivery types. The deposit types are **non-refundable**. Unpaid deposits at any stage can void your order or change.

Cake Changes

Any changes to your order may be accepted until two weeks prior to the order due date if the baker's availability allows.

After this time, if the baker accepts your changes, a rush deposit will be charged. Over two changes in within the two weeks prior to the due date, if accepted by the baker, will be considered a rush order, and will require an immediate second deposit when the baker confirms your cake changes have been accepted via text or email.

Collection

If you wish to collect your cake order, you must keep to the agreed date and the time window. Once collected, the order becomes your responsibility. The baker cannot be held responsible for any damages caused to the order once the order is in the collector's possession. It is your responsibility to notify the baker, no later than the day before collection of who will be collecting the order if it is not the customer.

Cancellation Policy

In the event of a cancellation, deposits of all types are non-refundable. Any balance paid after the deposit can be refunded if the order is cancelled more than two weeks before the order is due.

Revised: Monday, March 22, 2021 3/22/2021 4:18

*The deposit for rush orders will be determined at the time of the order depending on the number of customizations.

Photographs/Media/Marketing

Bee's Sweet Spot reserve the right to photograph your order, before delivery or collection for our own reference. We also reserve the right to use any pictures or videos posted on your social media for our reference as well.

Release and Liability

Bee's Sweet Spot takes pride in quality of the product. We are responsible for your order until the order is collected or sent for delivery.

I agree to the Terms & Conditions outlined in the contract:



Customer's Name with virtual or written signature **Date**

Definitions:

Baker – owner of Bee's Sweet Spot.

Customer – person placing the order.

Collector – the customer or person picking up the order on your behalf.

Product – the items ordered from Bee's Sweet Spot.

Order – the product requested from the baker.

Rush Deposit - when your order is accepted within the two-week window of the due date.

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